

N I S S A N Collision Position Statement-Use of Non-OEM Parts

Reference: NPSB-16-594 Date: June, 20 2016

TO: COLLISION REPAIR INDUSTRY

POSITION STATEMENT: Use of Non-OEM Parts on Nissan Vehicles

FRANKLIN, TN– The original parts used on a Nissan automobile are designed and built to provide optimum fit, function, safety, and structural integrity. For this reason, Nissan North America **DOES NOT** approve of the use of aftermarket, gray market, or imitation parts.

When collision repairs are necessary, Nissan North America strongly recommends that any repairs be performed by an experienced professional using the Nissan body repair manual and Genuine Nissan replacement parts designated for use on the specific Nissan vehicle being repaired. This includes: mechanical, electrical, body panels, safety, and structural components. Genuine Nissan replacement parts are developed to deliver the same fit, function, safety, and structural integrity as when the vehicle was originally built. Parts of the vehicle are designed to work together as a system, and we do not know whether or how integrating aftermarket parts into these systems will impact crash performance. The safety of our customers continues to be our number one priority.

Vehicle lease agreements, such as those offered by Nissan Motor Acceptance Corporation, may stipulate that **ONLY** Genuine Nissan replacement parts be utilized for collision repairs to the vehicle. Nissan would ask that repair facilities consider this when repairing a lease vehicle.

Parts Warranty

Nissan North America's New Vehicle Limited Warranty, and Limited Warranty on replacement parts do not apply to any parts other than Genuine Nissan original equipment parts.

Nissan North America will not be responsible for any subsequent repair costs associated with a vehicle and/or part failure caused by the use of parts other than Genuine Nissan replacement parts.

For additional collision information: <u>http://collision.nissanusa.com</u>.